

To register your interest in joining Doorway and to order a Volunteer Application Pack, please complete the form and send it to:-

Doorway,  
The Studio  
36 The Causeway,  
Chippenham,  
Wiltshire, SN15 3DB

Name :-

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Tel :-

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Address :-

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.....

Postcode :-

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Email :-

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### How You Can Help :-

- Volunteering
- Donating food, clothing or money
- Recycling mobile phones & printer cartridges
- Joining Friends of Doorway
- Using everyclick.com as your internet search engine
- Leaving a legacy in your will

### Contact Information:-

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**Doorway Wiltshire Limited, trading as Doorway.**  
Charitable Company Ltd by Guarantee registered in England  
and Wales No. 07232063  
Charity No. 1137757

Doorway is a charity currently funded by:-  
The Community Foundation for Wiltshire & Swindon, Westlea Housing Association, The Jack Lane Charitable Trust, Wiltshire Council Area Board, John Laing Charitable Trust, Lloyds TSB Foundation, Community First, Chippenham Rotary Club, Leonard Laity Stoaite Charitable Trust, Austin & Hope Pilkington Trust, David Fogwill Trust, Zurich Community Trust & numerous donations from individuals, Churches and other local organisations



# Volunteering Opportunities



Doorway is dedicated to providing a warm, safe place for homeless and marginalised people and helping them to move on in their lives.

**“ Doorway as the name implies is an opening to a new and better life and without their help and support I know I would not be in a position to say that ‘Yes, I have got a new life’ “**



Doorway is a drop-in centre based at  
The Salvation Army Hall in  
Chippenham.

Our service is for single people aged over 16 who are homeless or at risk of homelessness; often because they have complex issues, such as debt, mental health problems, substance use or poor life skills which are likely to affect their ability to acquire or sustain a tenancy.

We are currently open for breakfasts on Monday mornings and lunches on Thursday afternoons.

Most of our staff are volunteers who bring a wide variety of skills and life experience to the task.

**"I have been overwhelmed by both volunteers and guests alike into an extraordinary environment - professionally run, but non-intimidating and user-friendly"**

We have a friendly, supportive team of paid and volunteer staff but we are looking for more volunteers to cope with increased demand.

## Volunteering

Doorway needs the following people to join our friendly team:-

- Befrienders
- Catering Assistants
- Cooks
- General Helpers

**Befrienders** who will sit and share a meal with guests, providing an opportunity for them to talk or join in activities. They also help guests to make phone calls and contact other specialist agencies for help and support.

**Catering Assistants** who are prepared to do a variety of tasks such as preparing and serving food, washing up, cleaning kitchen equipment and ensuring the smooth running of the kitchen.

**Cooks** who help plan, prepare and cook meals (breakfasts on Mondays and 2-course lunches on Thursdays) for about 40 people.

**General Helpers** who are prepared to do a variety of tasks i.e. making tea/coffee for guests, carrying out laundry duties, sorting clothing and food parcels for guests, and general tidying up after the sessions.

Full training and support are provided..

All expenses are reimbursed, such as travel to the centre and car parking.

Free meals are also included.

**250 individuals visited the centre in the last year.**

**Most had complex needs such as mental ill health, substance use, poor life skills, debt, physical ill health etc**

Although it is based in a Church building, it is not the purpose of the project to evangelise, and people of any faith or of no faith are all welcomed as volunteers

We aim to help our guests deal with the many issues affecting their ability to secure or maintain a tenancy, by providing one to one support and a variety of activities to increase their self-confidence and teach new skills.

We can also put them in touch with specialist advice and support services.

Our guests tell us they regularly attend the centre because of the freshly cooked food and the warm welcome that they receive.

We are very proud of our catering standards - believing that good food not only satisfies hunger but also provides an environment for socialising, which is often lacking in chaotic lives.