

## How We Are Funded :-

**Grants** from a variety of charitable sources

**Contributions in kind:** food, clothing and volunteer time from churches, individuals, organisations & businesses

**Donations** from the general public, businesses, churches, organisations etc

**“Homelessness is often an invisible problem in rural areas like North Wiltshire”**

It is also our policy to generate as much income as possible from our own community via events we have organised including SleepOuts, Fairs, Street Collections etc and our own Community Engagement Programme using the media and social networking to generate public commitment to support the positive work that we do.

## How You Can Help :-

**Volunteering**

**Donating food, clothing or money**

**Joining Friends of Doorway  
Leaving a legacy in your will**

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**doorway**  
Moving on from Homelessness in North Wiltshire

## About Doorway



The Doorway drop-in centre is dedicated to providing a warm, safe place for adults who are homeless or vulnerable, and helping them to move on in their lives.

We believe that people who find themselves homeless or marginalised are capable of change and will only achieve their full potential when offered a safe, supportive, empowering and non-judgemental environment which will help reverse the downward spiral of homelessness.

Doorway is an open access drop-in centre based at The Salvation Army Hall in Chippenham.

Our service is for single people aged over 16 who are homeless or at risk of homelessness; often because they have complex issues, such as debt, mental health problems, substance use or poor life skills which are likely to affect their ability to acquire or sustain a tenancy.

We are currently open for breakfasts on Monday mornings and lunches on Thursday afternoons.

Doorway is the only specialist service for this client group in North Wiltshire and is funded from a variety of charitable, church and business sources as well as donations from individuals.

Most of our staff are volunteers who bring a wide variety of skills and life experience to the task.

**There aren't many visible signs of homelessness in North Wiltshire - unlike the bigger towns and cities, where rough sleeping is clear to see.**

## Doorway provides:-

### The basic necessities :-

- Freshly prepared hot meals
- Personal showers
- Laundry facilities
- Clothing parcels
- Toiletries
- Sleeping bags
- Food to take away

### All free of charge

### Support to move on :-

- One to one support from trained staff
- Signposting to specialist support & advice services

### Activities such as:-

- Newspapers
- Table tennis

### Activities to build skills and increase self confidence:-

- Music Workshops
- Football Training
- Arts & Crafts Workshops
- Writing Group
- Women's Group

More than a third of our guests are sleeping outdoors when they first approach us, but most find refuge with friends or relatives, sleeping on floors or 'sofa-surfing' and liable to be asked to move on at short notice.

We aim to help our guests deal with the many issues affecting their ability to secure or maintain a tenancy, by

**Last year we ran 100 sessions attended by 277 individuals. 100 visited for the first time.**

providing one to one support and a variety of activities to increase their self-confidence and teach new skills.

We can also put them in touch with specialist advice and support services.

Our guests tell us they regularly attend the centre because of the freshly cooked food and the warm welcome that they receive.

We are very proud of our catering standards - believing that good food not only satisfies hunger but also provides an environment for socialising, which is often lacking in chaotic lives.