To register your interest in joining Doorway and to order a Volunteer Application Pack, please complete the form and send it to:-

Doorway
Station Hill House
Station Hill
Chippenham,
Wiltshire, SN15 1EQ

Name :-
Tel :-
Address :-
Postcode :-
Email :-

## **How You Can Help:-**

Volunteering
Donating food, clothing or money
Joining Friends of Doorway
Leaving a legacy in your will

## **Contact Information:-**

Lisa Lewis
Doorway Wiltshire Ltd
Station Hill House
Station Hill
Chippenham
Wiltshire
SN15 1EQ
01249 445385
info@doorwayproject.org.uk
www.doorwayproject.org.uk

277 individuals visited the centre in the last year.

Most had complex needs such as mental ill health, substance use, poor life skills, debt, physical ill health etc

Doorway Wiltshire Limited, trading as Doorway.
Charitable Company Ltd by Guarantee registered in England and Wales No. 07232063
Charity No. 1137757



## Volunteering Opportunities



Doorway is dedicated to providing a service to those who are homeless and marginalised and helping them to move on in their lives.

"Doorway as the name implies is an opening to a new and better life and without their help and support I know I would not be in a position to say that 'Yes, I have got a new life' "



Doorway is a drop-in centre based at The Salvation Army Hall in Chippenham.

Our service is for single people aged over 16 who are homeless or at risk of homelessness; often because they have complex issues, such as debt, mental health problems, substance use or poor life skills which are likely to affect their ability to acquire or sustain a tenancy.

We are currently open for breakfasts on Monday mornings and lunches on Thursday afternoons.

"I have been overwhelmed by both volunteers and guests alike into an extraordinary environment - professionally run, but non-intimidating and user-friendly"

Most of our staff are volunteers who bring a wide variety of skills and life experience to the task.

We have a friendly, supportive team of paid and volunteer staff but we are looking for more volunteers to cope with increased demand.

## Volunteering

Doorway needs the following people to join our friendly team:-

- Befrienders
- Cooks
- Servers
- General Helpers

**Befrienders** who will sit and share a meal with guests, providing an opportunity for them to talk or join in activities. They also help guests to make phone calls and contact other specialist agencies for help and support.

**Cooks** who help plan, prepare and cook meals (breakfasts on Mondays and 2-course lunches on Thursdays) for about 70 people.

**Servers** who serve lunches on Thursdays. Volunteers need to be prepared to serve food, do the washing up, cleaning kitchen equipment etc

General Helpers who are prepared to do a variety of tasks i.e. making tea/ coffee for guests, carrying out laundry duties, sorting clothing and food parcels for guests, and general tidying up after the sessions. Full training and support are provided..

All expenses are reimbursed, such as travel to the centre and car parking.

Free meals are also included.
Although it is based in a Church building, it is not the purpose of the project to evangelise, and people of any faith or of no faith are all welcomed as volunteers

We aim to help our guests deal with the many issues affecting their ability to secure or maintain a tenancy, by providing one to one support and a variety of activities to increase their self-confidence and teach new skills.

We can also put them in touch with specialist advice and support services.

Our guests tell us they regularly attend the centre because of the freshly cooked food and the warm welcome that they receive.

We are very proud of our catering standards - believing that good food not only satisfies hunger but also provides an environment for socialising, which is often lacking in chaotic lives.